



WILLIAM T FUJIOKA
Chief Executive Officer

County of Los Angeles
CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 713, Los Angeles, California 90012
(213) 974-1101
<http://ceo.lacounty.gov>

"To Enrich Lives Through Effective And Caring Service"

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January 21, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**RECOMMENDATION TO ACCEPT FUNDS FROM UNITED WAY, INCORPORATED AND UNITED
WAYS OF CALIFORNIA FOR
211 INFORMATION AND REFERRAL SERVICES
(ALL DISTRICTS AFFECTED) (3 VOTES)**

SUBJECT

Acceptance of funds from two United Way organizations, United Way, Incorporated dba United Way of Los Angeles and United Ways of California, to partially offset a portion of the Department of Public Social Services' (DPSS) net County cost obligation for the provision of services through the 211 dialing code system.

IT IS RECOMMENDED THAT THE BOARD:

Approve and authorize the Chief Executive Officer, or his designee, to sign an Agreement to accept \$169,500 in funding from United Way, Incorporated dba United Way of Los Angeles and \$25,000 from United Ways of California for a total of \$194,500 for Fiscal Year (FY) 2013-14. These funds will be used to partially offset the County match portion of the costs of the 211 Specialized Information and Referral Services Program.

Upon receipt of United Ways' contributions, DPSS will deposit the checks as revenue to offset a portion of the Department's share of the program costs.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On June 4, 2013, the Board adopted an Agreement with The Information and Referral Federation of

Los Angeles County, Inc. dba 211 LA County, to provide County residents with health and human services general and specialized information and referral (I&R) program services through the 211 dialing code. 211 LA County also provides additional services, such as hotline services for Elder and Dependent Adult Abuse, Safely Surrendered Baby, Countywide Emergency; warm transfer services for Child Abuse Hotline and ACCESS services; as well as referral services for Code Enforcement in County unincorporated areas. These I&R program services are available twenty-four (24) hours a day, seven (7) days a week.

For the last eight years, the Board has approved annual agreements to accept \$194,500 in funding from United Way of Los Angeles to partially offset DPSS' expenditures related to I&R services provided through 211 LA County. On August 29, 2013, the Chief Executive Office (CEO) was notified by United Way of Los Angeles that their grant funding would be reduced by \$25,000 to \$169,500. United Ways of California has agreed to replace the \$25,000 funding cut for specific 211 LA County services to ensure the contract funding and service levels remain the same. 211 LA County has agreed to provide these requested services. The funds received from United Way of Los Angeles and United Ways of California for FY 2013-14 will be used to offset DPSS' program match costs for I&R program services.

Implementation of Strategic Plan Goals

The recommended action is consistent with the principles of the Los Angeles County Strategic Plan Goal 1: Operational Effectiveness, by leveraging public funds with private, nonprofit funds to maximize public access to a high quality information and referral service through a simple yet customer-friendly dialing system.

FISCAL IMPACT/FINANCING

The majority of funding for 211 LA County's contract is provided by DPSS, with the Departments of Children and Family Services, Community and Senior Services, Mental Health, Public Health, Health Services, and the CEO also providing a portion of funds. United Way's contribution towards I&R services will partially offset \$194,500 of DPSS' net County cost obligation for FY 2013-14. These monies have been included in DPSS' budget for this fiscal year.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On June 4, 2013, the Board approved a three-year contract agreement with 211 LA County to provide general and specialized I&R program services through the 211 dialing code for a term of July 1, 2013 through June 31, 2016.

The Agreement with United Way, Incorporated dba United Way of Los Angeles and United Ways of California has been approved as to form by County Counsel.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

The acceptance of these funds will allow the County's service levels to remain at their current levels.

The Honorable Board of Supervisors

1/21/2014

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Respectfully submitted,

A handwritten signature in black ink, appearing to read 'W. T. Fujioka', with a long horizontal line extending to the right.

WILLIAM T FUJIOKA

Chief Executive Officer

WTF:AJ:CDM

KMH:TW:km

Enclosures

c: Executive Office, Board of Supervisors
County Counsel
Public Social Services
211 LA County
United Way, Incorporated
United Ways of California



FISCAL YEAR 2013-2014 AGREEMENT

**BETWEEN THE
COUNTY OF LOS ANGELES**

AND

**UNITED WAY, INCORPORATED
And
UNITED WAYS OF CALIFORNIA**

**Prepared by
Chief Executive Office**

FISCAL YEAR 2013-2014 AGREEMENT

FUNDING TO PROVIDE INFORMATION AND REFERRAL SERVICES PROGRAM

United Way, Incorporated, dba United Way of Los Angeles agrees to provide One Hundred Sixty Nine Thousand, Five Hundred Dollars (\$169,500) and United Ways of California will provide Twenty Five Thousand Dollars (\$25,000) to the Los Angeles County General fund through the Chief Executive Office for Fiscal Year (FY) 2013-14. A combined total of One Hundred Ninety-Four Thousand, Five Hundred Dollars (\$194,500) shall be paid through installments or in its entirety during FY 2013-14. Payment of these funds shall be made to the **County of Los Angeles** and mailed or delivered to:

**Carrie D. Miller, Manager, CEO
County of Los Angeles
Chief Executive Office
Service Integration Branch
222 South Hill Street, Fifth Floor
Los Angeles, CA 90012**

The County of Los Angeles agrees that these funds will be used solely for providing information and referral services within Los Angeles County.

COUNTY OF LOS ANGELES

By _____ Date _____
WILLIAM T FUJIOKA
Chief Executive Officer

APPROVED AS TO FORM
BY COUNTY COUNSEL

JOHN F. KRATTLI

By _____
BARBARA Y. GOUL
Principal Deputy County Counsel

UNITED WAY, INCORPORATED

By _____
MARIA WIEST
Chief Administrative Officer
United Way of Los Angeles

By _____
ALICIA LARA
Vice President, Community Investment
United Way of Los Angeles

UNITED WAYS OF CALIFORNIA

By _____
PETER MANZO
President and CEO
United Ways of California